



INFORMATIONAL GUIDE

# Patient Portal

Get Connected

# Overview

## POINTS OF DISCUSSION

What is the Patient Portal?

Language Set Up

Profile Picture

Manage Account Information

Navigation and Features

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# Patient Portal

## WHAT IS THE PATIENT PORTAL?

NEVHC offers patients an easy way to get connected with their Care Team using a secure website.

- The patient portal allows you to:
  - Send a message to your care team
  - Request, reschedule, or cancel an appointment
  - Access to your medical records
  - View and request medication
  - View laboratory and x-ray results

**NEW FEATURES COMING SOON!**



# Patient Portal

NOW AVAILABLE IN THE  
APP STORE



[patientportal.intelichart.com/login](https://patientportal.intelichart.com/login)



IOS App Store:  
PatientPortal by  
Intelichart



Google Play:  
PatientPortal by  
Intelichart

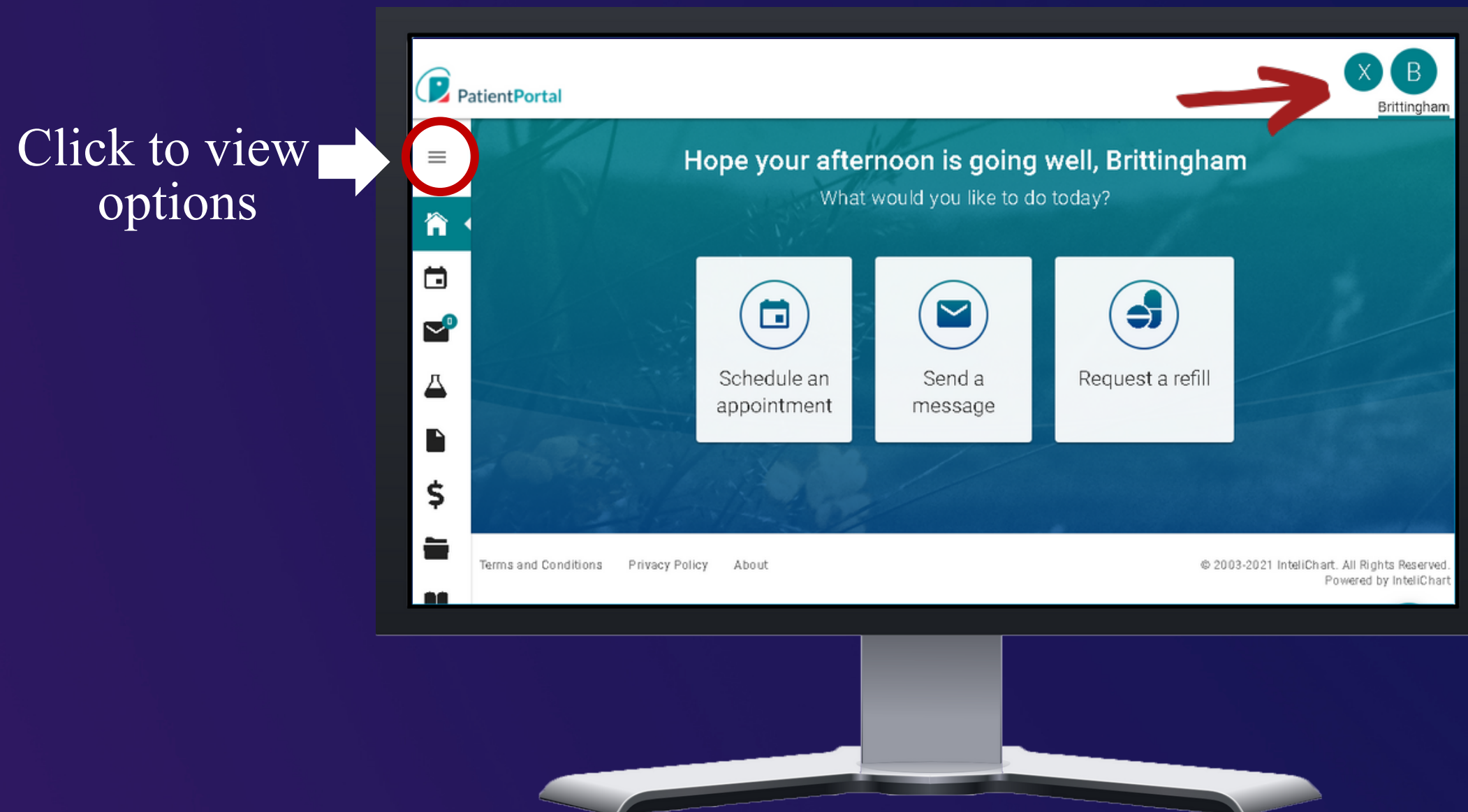




# PATIENT PORTAL (HOMEPAGE)

The homepage focuses on appointments, messages or medication refills.

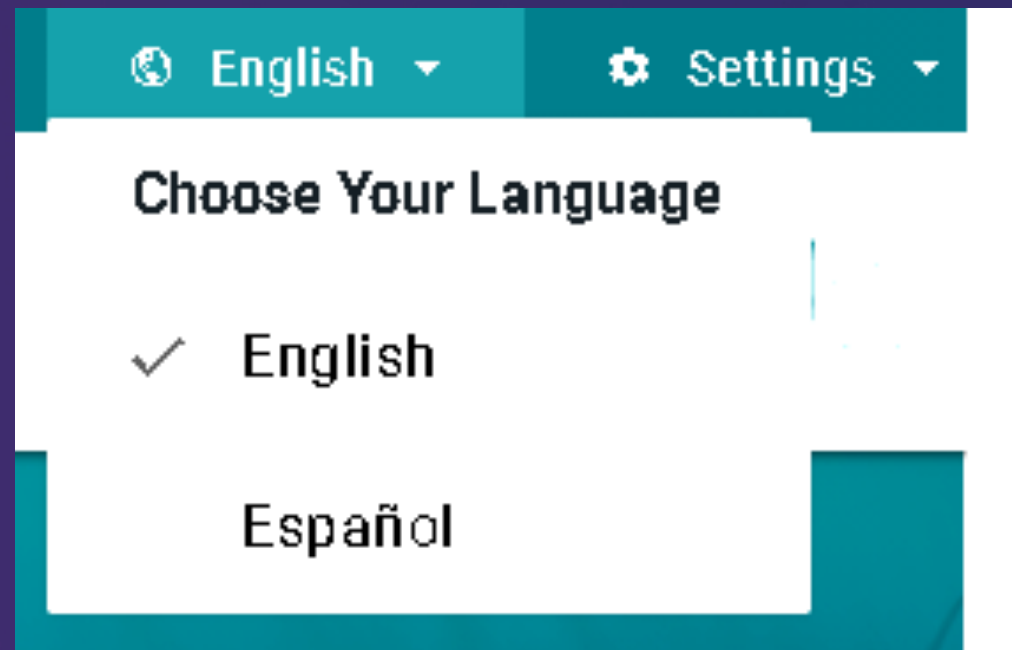
- User can identify to whom the information applies, as the corresponding avatar is displayed in the top right corner.
- Upcoming appointment, unread messages from your care team, and unread results will be displayed below the homepage.





# Patient Portal

## LANGUAGE SET UP



You can choose English or Spanish for your language preference by selecting the language drop-down on the top right of the Patient Portal home page.

- If the patient selects Spanish, a disclaimer will appear that states the change being made.



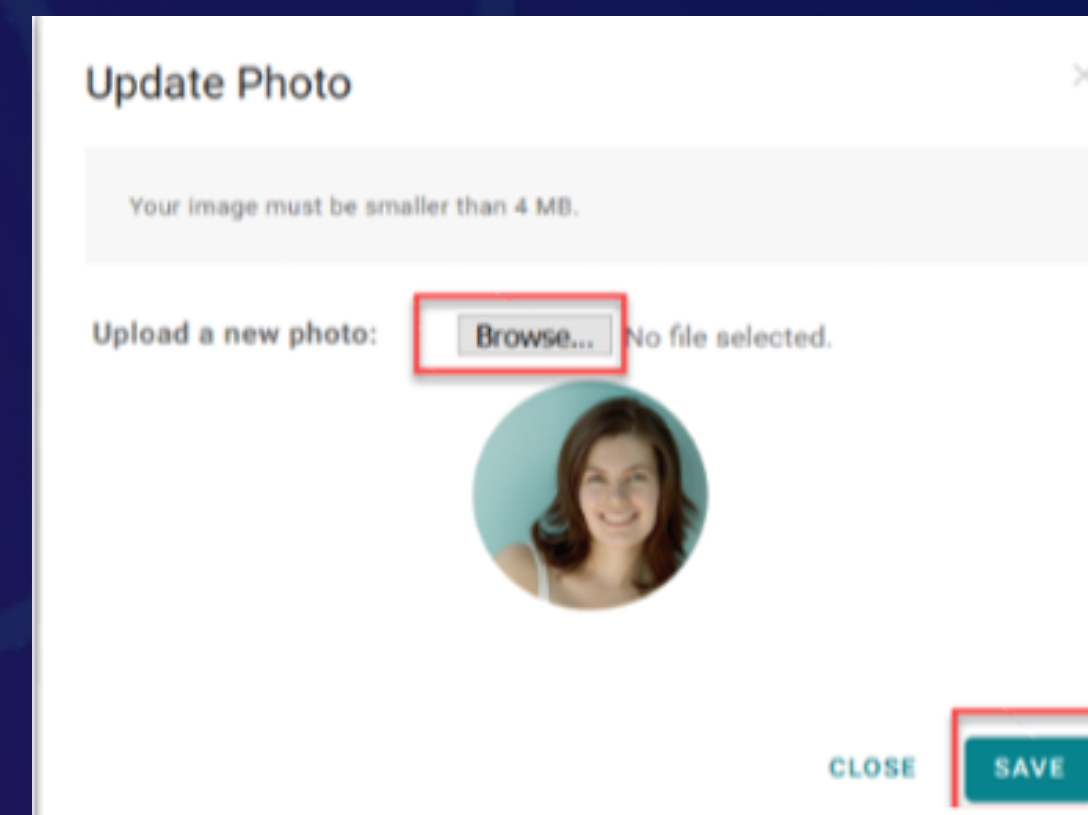
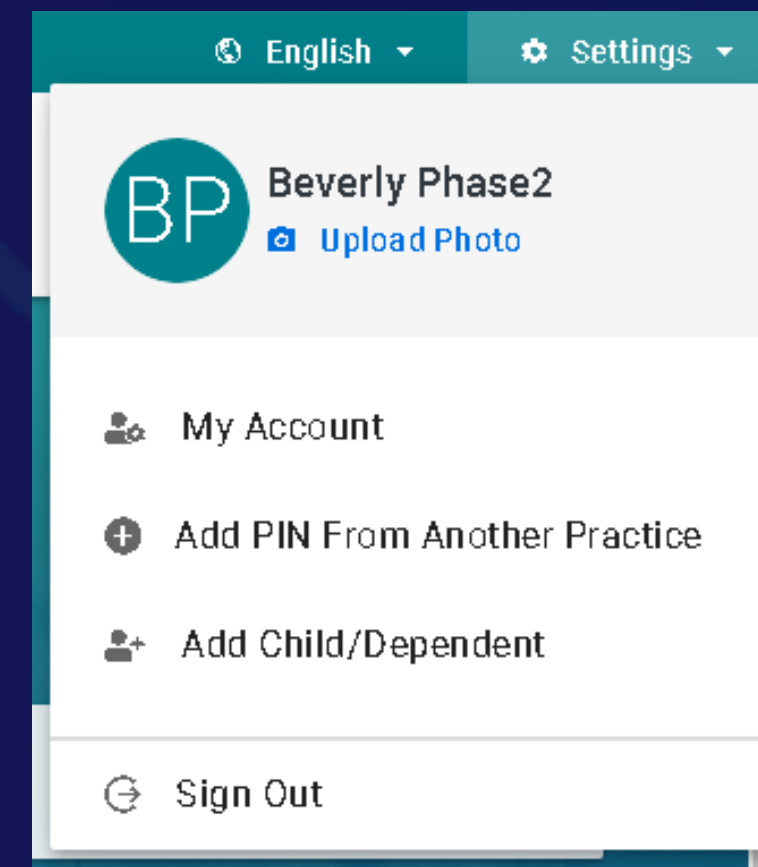
# PATIENT PORTAL

## PROFILE PICTURE

You can personalize your portal account by adding a picture to your profile.

To add a profile picture:

- Click Settings and select Upload Photo
- Click Browse and choose the photo to upload as the profile picture
- Then click SAVE





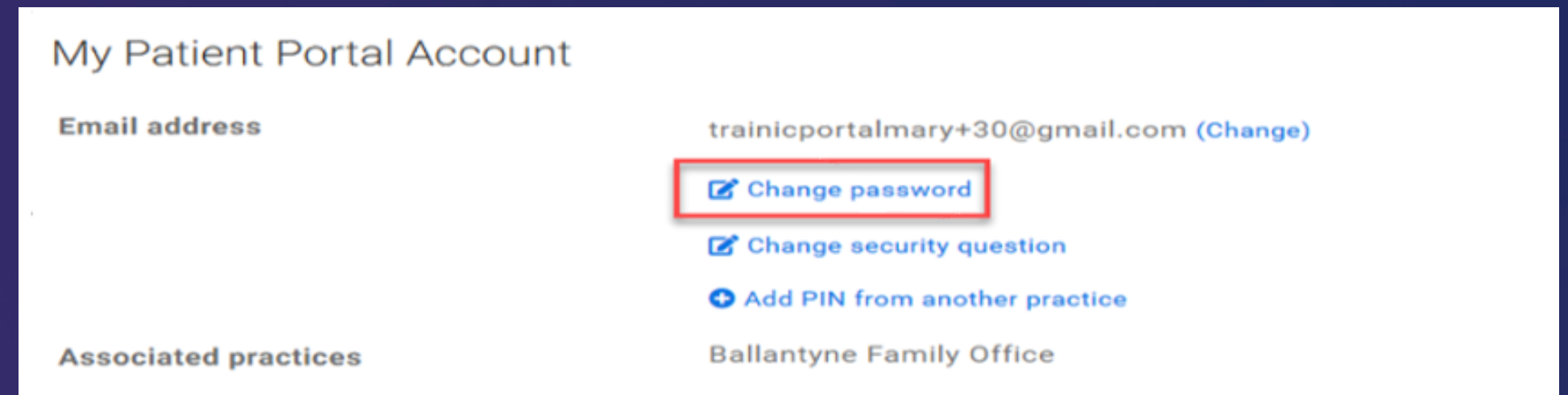
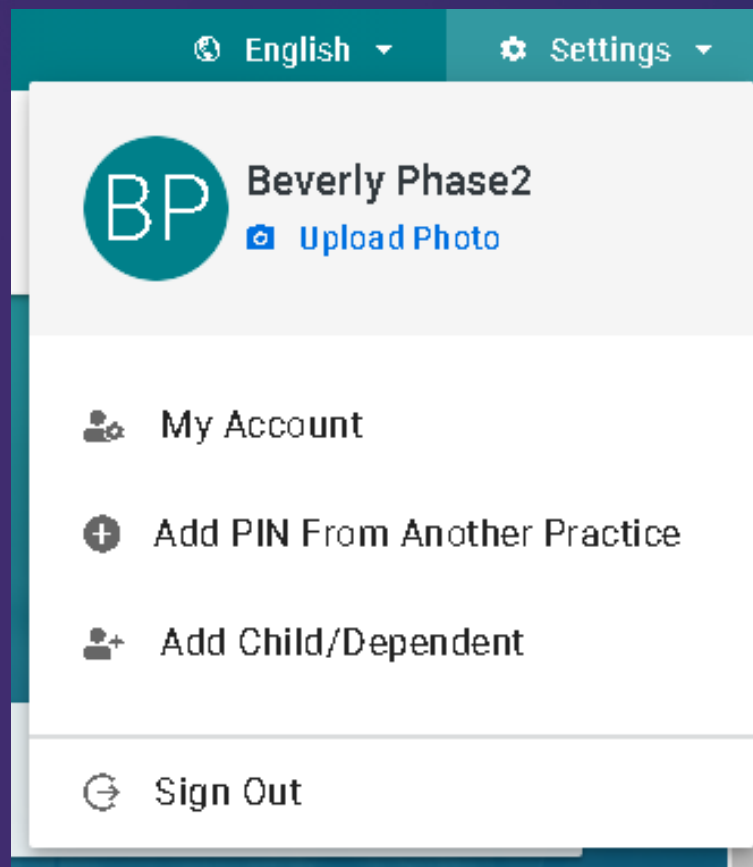
# Patient Portal

## MANAGING ACCOUNT INFORMATION

### Change Password

Through the Settings page, you can change your email and or password and view and add other Unassociated Practices.

- The My Account option allows you to adjust login setting and notification



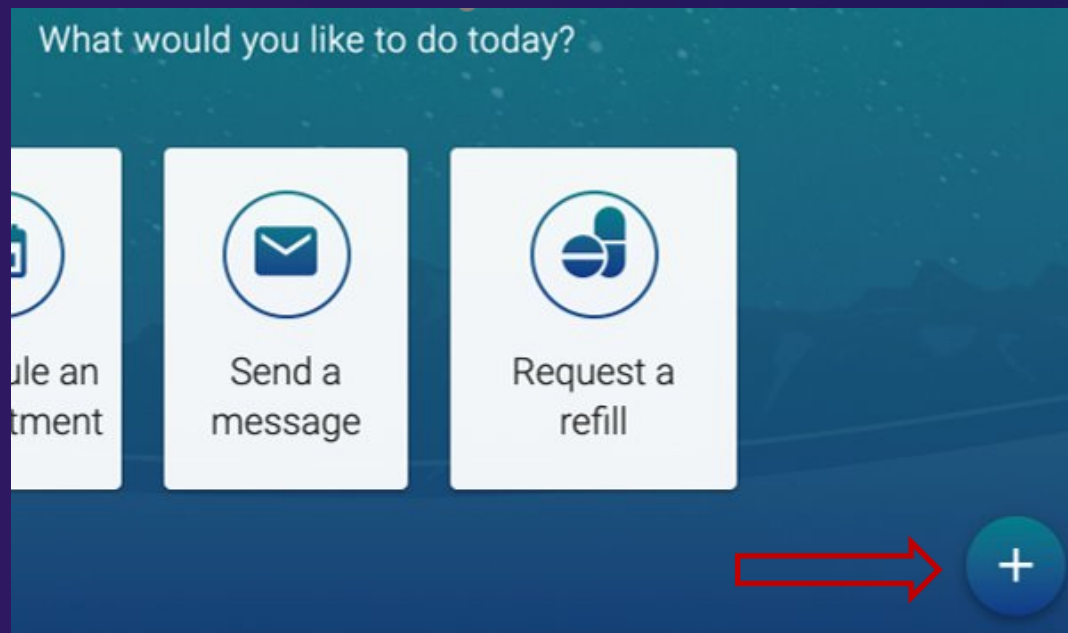




# Patient Portal

## FLOATING ACTION WIDGET

The floating action widget is an easily accessible shortcut that allows users to do common actions in the homepage. The button is displayed in the bottom of the screen.



Request an appointment



Send a message to your Care Team



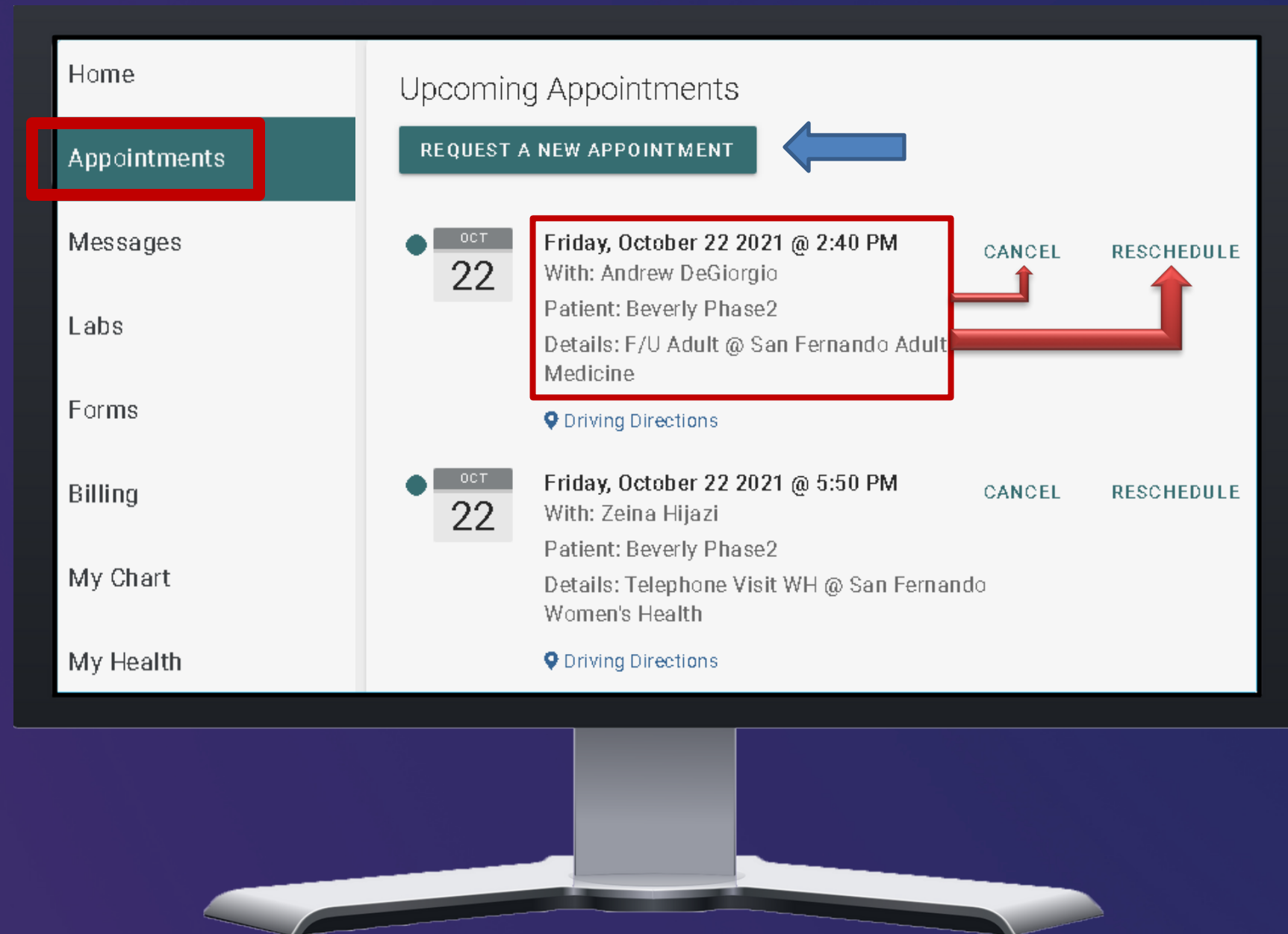
Request a medication refill



# Patient Portal

## APPOINTMENTS TAB

If you, your child(ren) or dependent have an upcoming appointment, the upcoming appointment will be displayed in the Your upcoming appointments section. Each appointment has a "tile" and will display the appointment details.

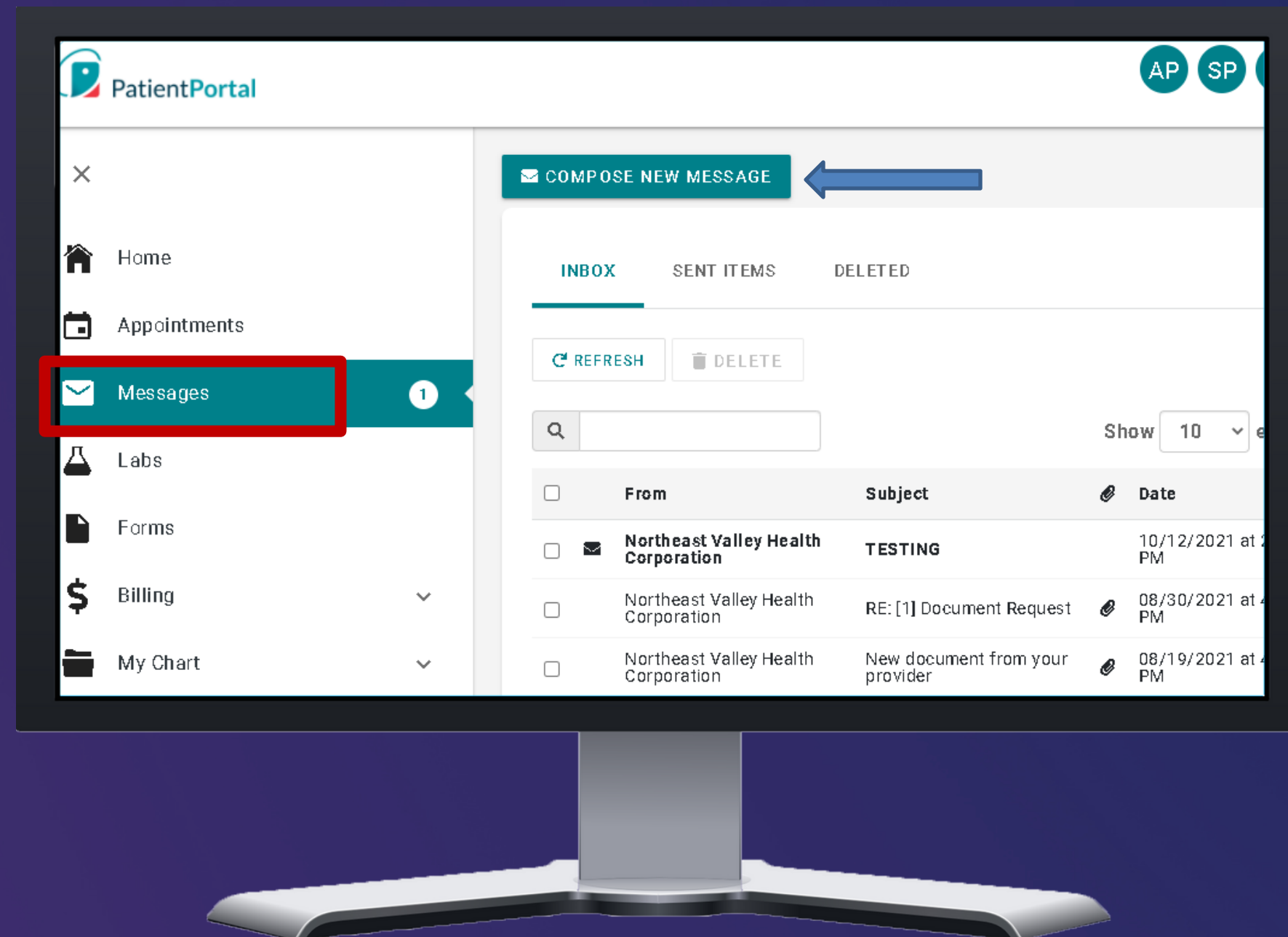




# Messages Tab

You can send and view incoming messages from your Care Team.

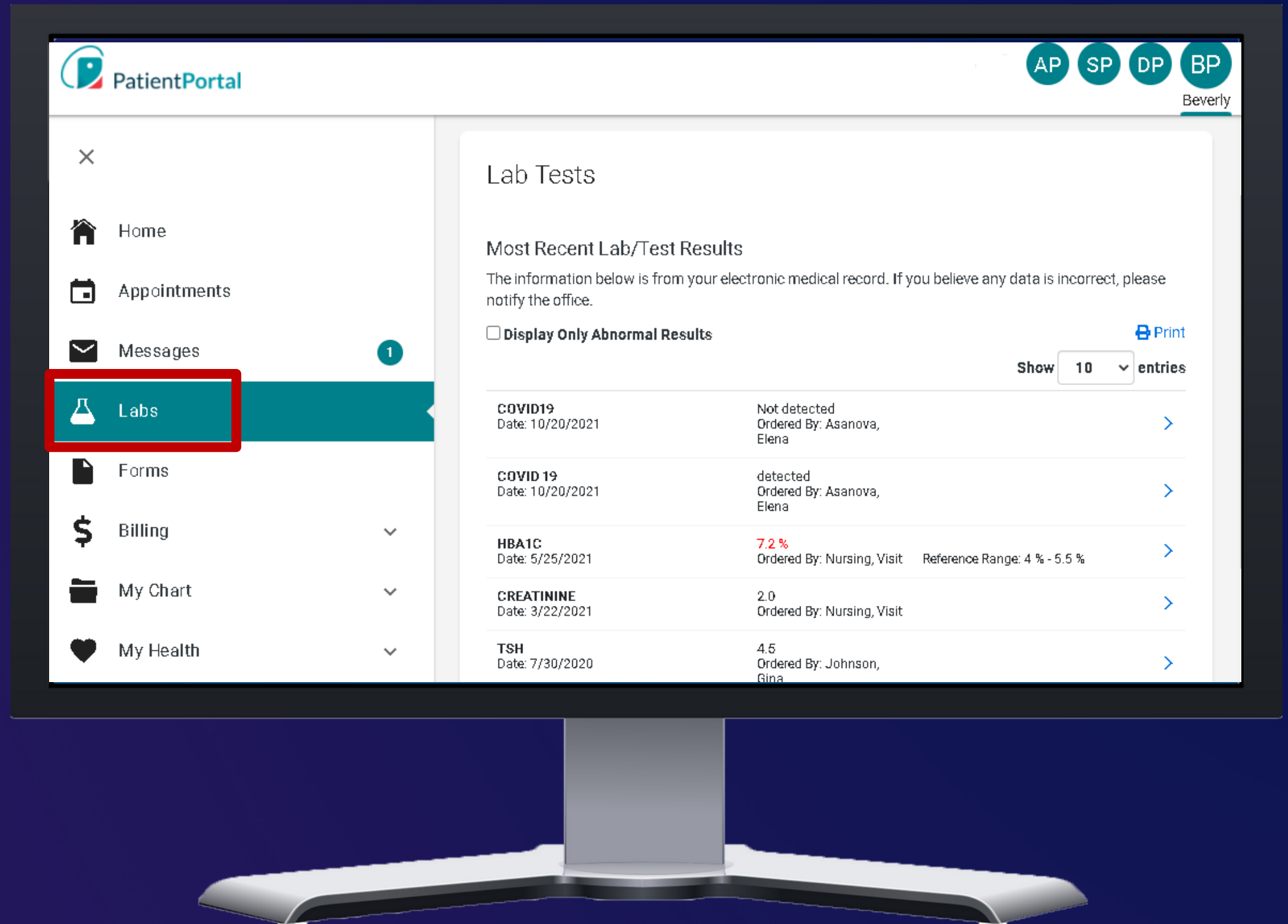
STAY CONNECTED





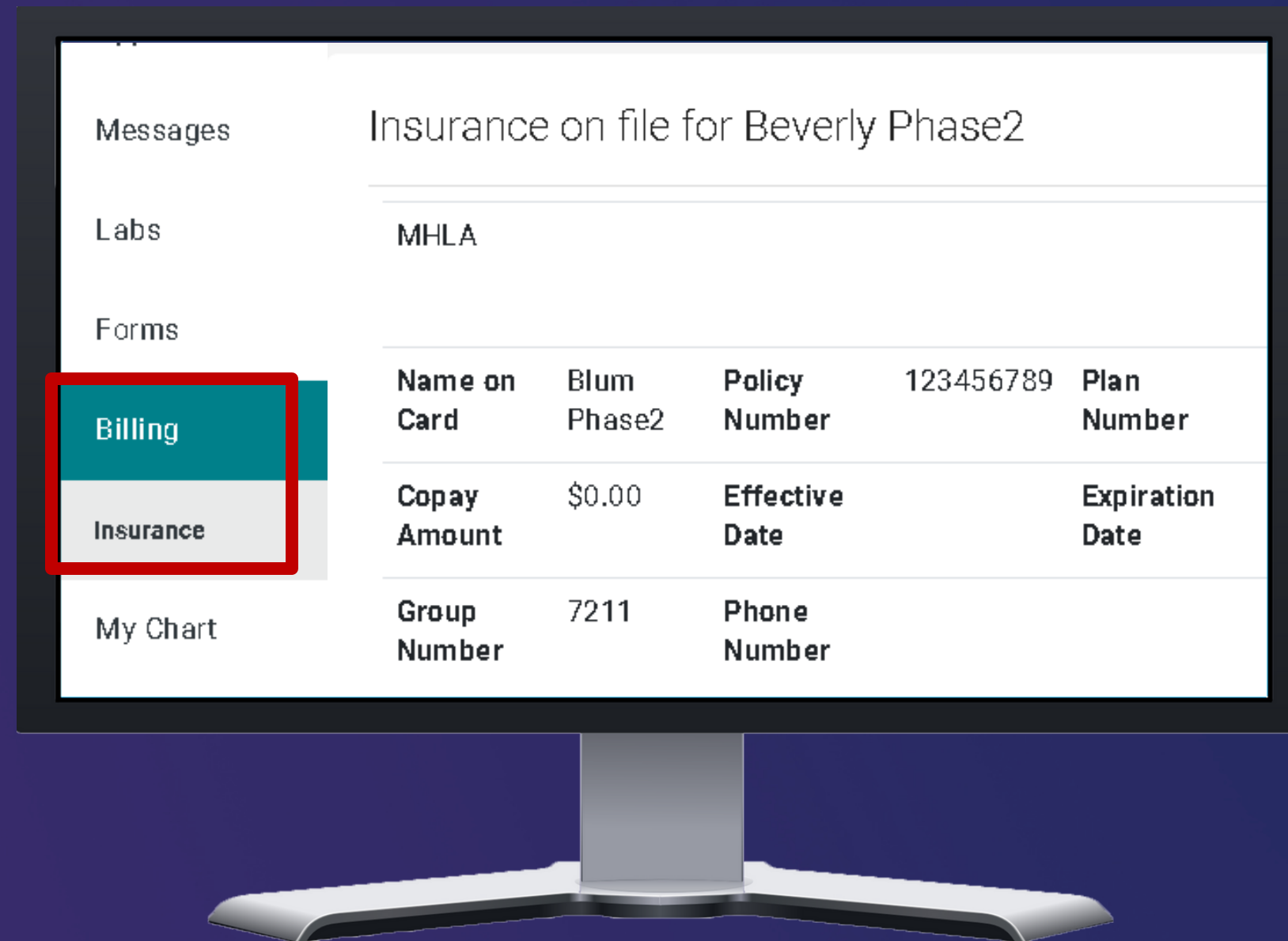
Your laboratory results are available on your portal.

- Refer to the Patient Portal Q&A information to see what type of laboratory results will not be available on the Patient Portal.





# Insurance Information



Your medical insurance information will be available on the portal and you can view any changes made.

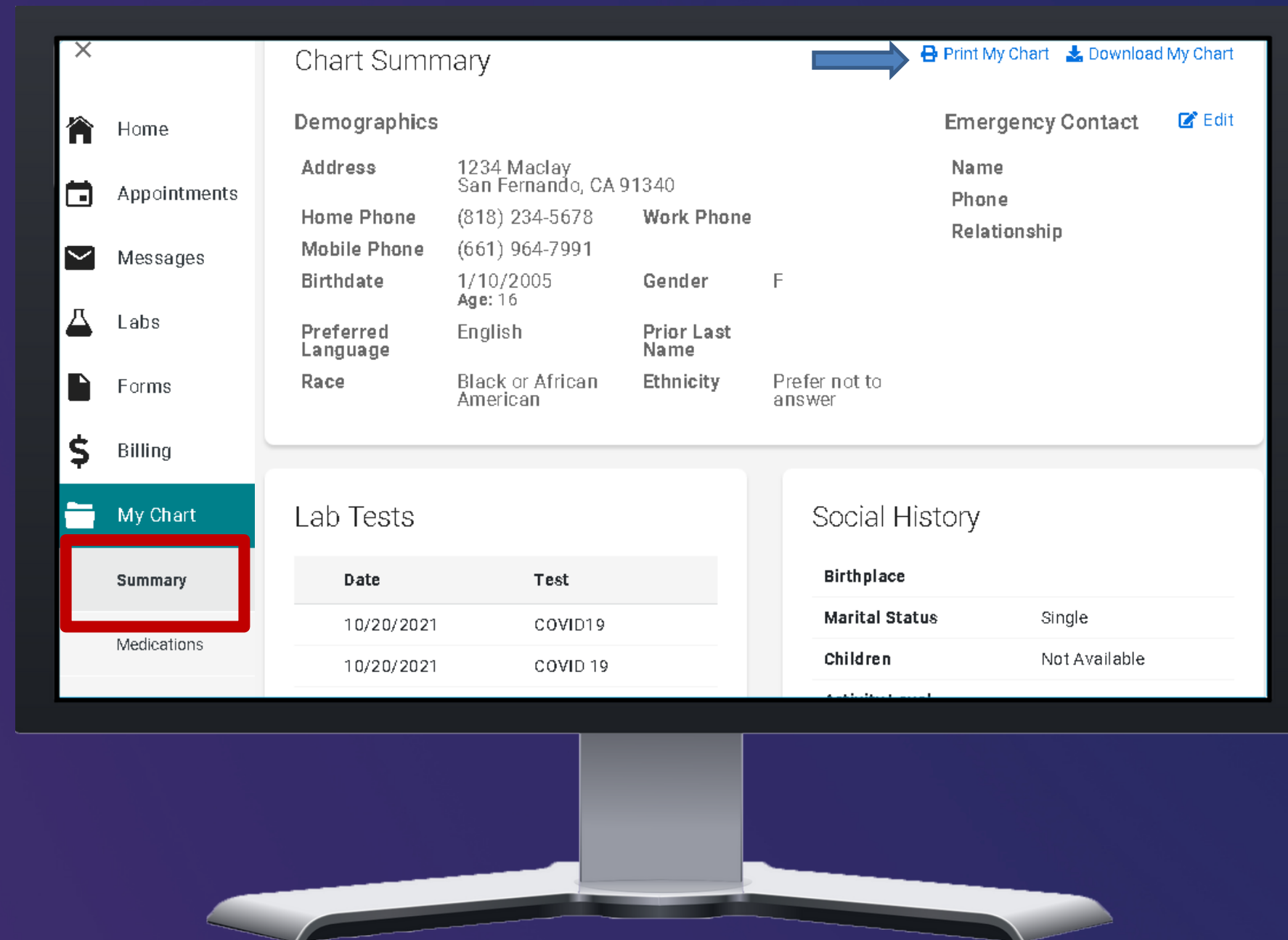


# My Chart Tab

The My Chart drop-down will have the following options below:

## SUMMARY

Displays an overview of all your medical history. The top 5 records will display in each section.







# My Chart Tab

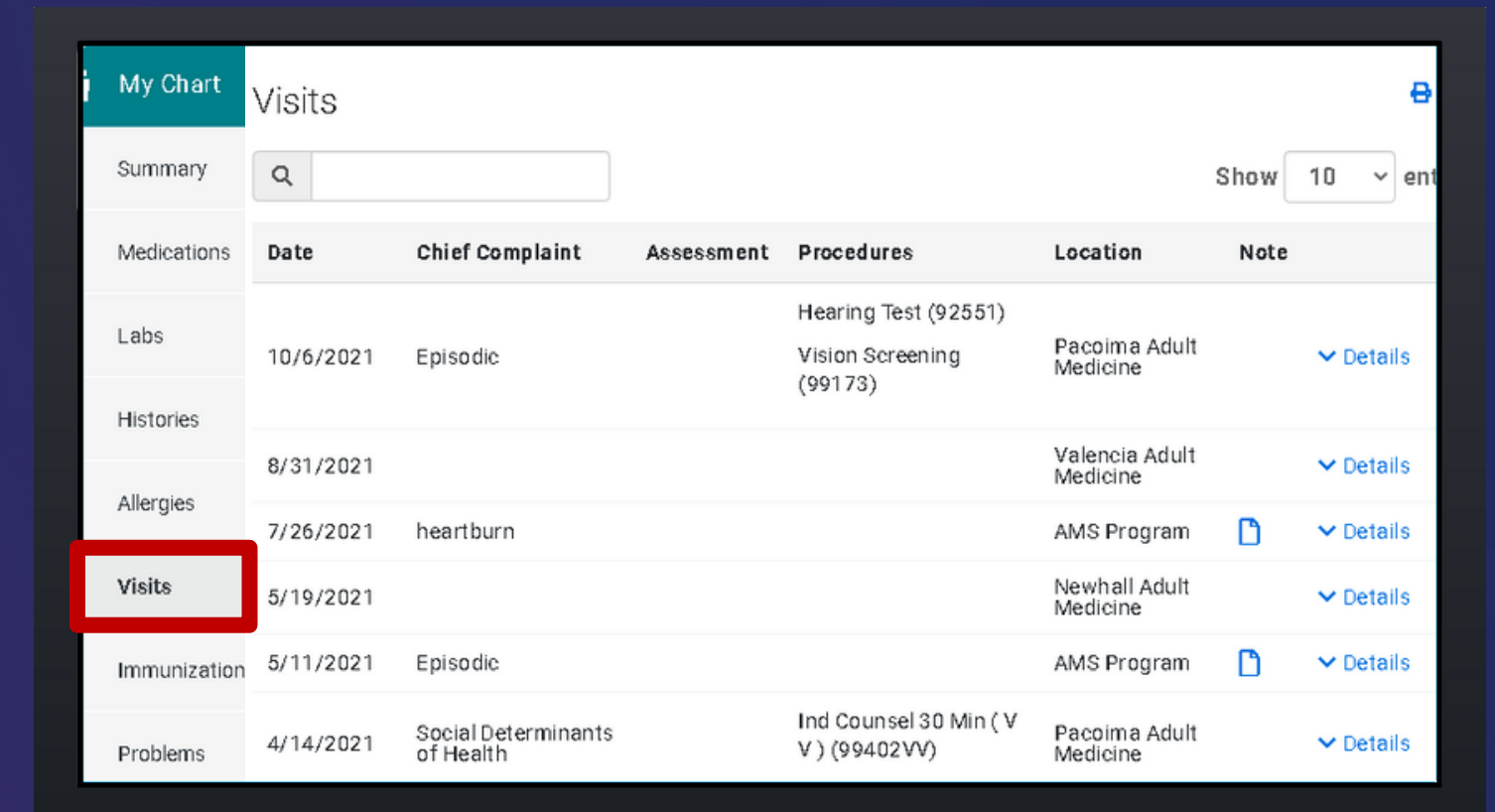
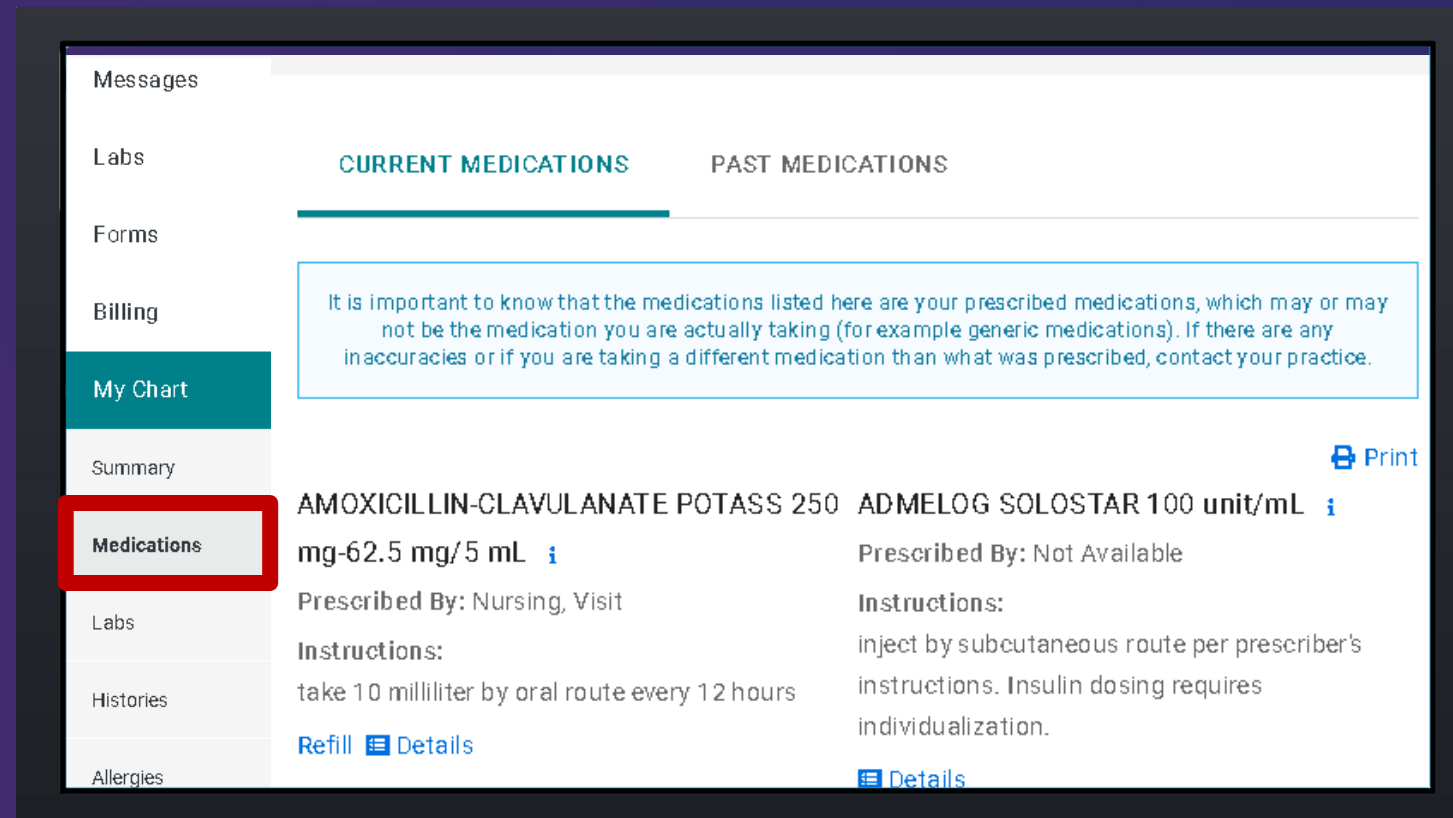
The My Chart drop-down will have the following options below:

## MEDICATION

Display your current and past medication. You can request medication and update your pharmacy information.

## VISITS

Displays an overview of your past office visits and access to your patient summary.





# My Chart Tab

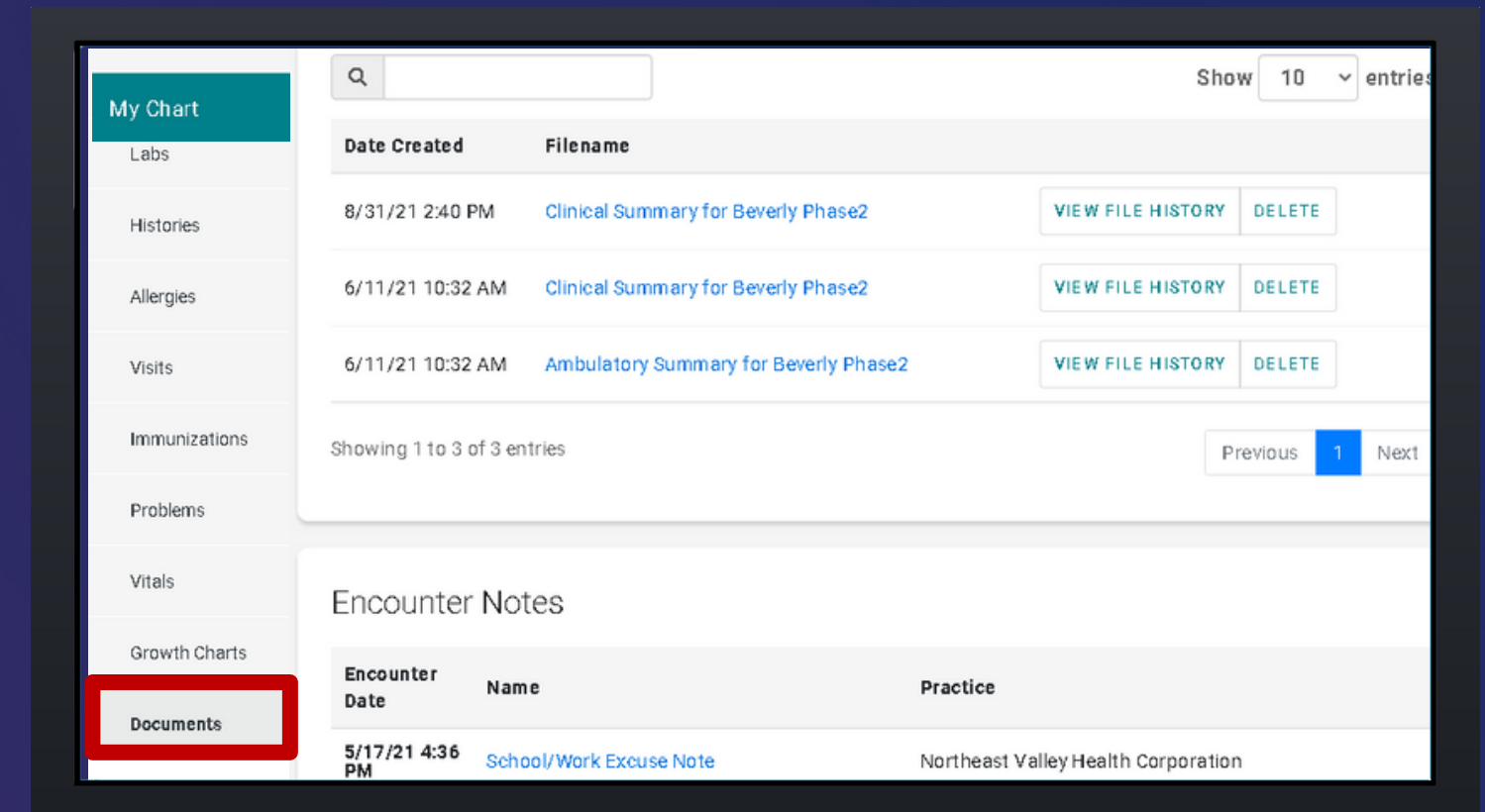
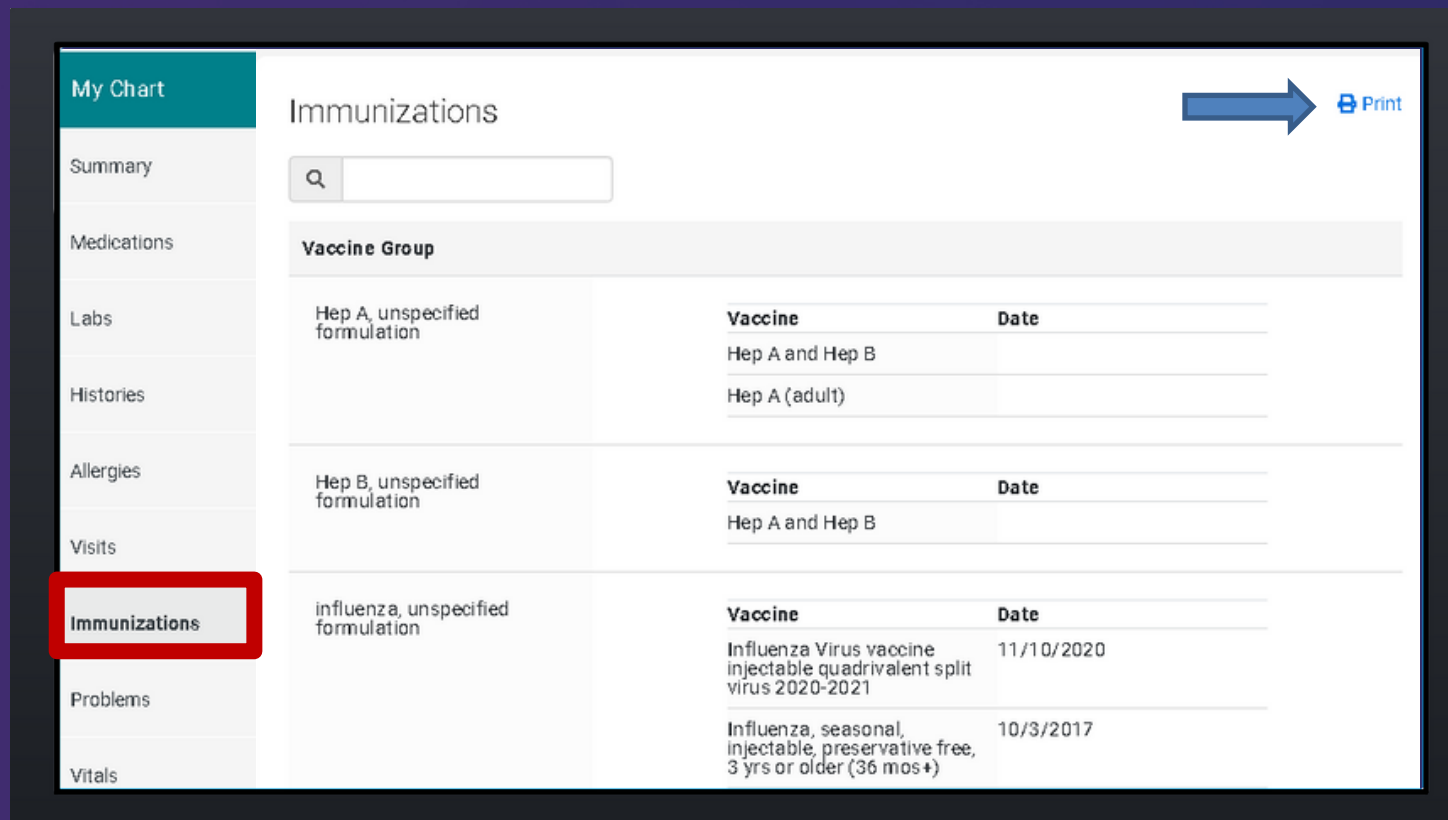
The My Chart drop-down will have the following options below:

## IMMUNIZATION

You can now access and print your immunization records.

## DOCUMENT

You can now view and print your School/Work excuse letters.





# Contact Us

FOR INQUIRIES AND  
CONCERNS ABOUT  
THE PATIENT PORTAL

PATIENT PORTAL  
HOTLINE

(818) 979 - 7444