Northeast Valley Health Corporation HOW TO **ACCESS CARE**

Use our Quick Care Options to receive fast service for your primary care needs.

Same Day Care

Same day appointments and nursing advice are available during business hours when you call the NEVHC Call Center at:

San Fernando Valley: (818) 270-9777

Santa Clarita Valley: (661) 705-2040

After Hours Advice

Call your NEVHC health center after hours to speak with the doctor on call.

Online Advice

Send a message to your provider through your Patient Portal. If you need assistance in setting up portal access contact our staff to assist you: (818) 898-1388 x 41710





Examples of when to see your provider at **Northeast Valley Health Corporation**



Headaches

Ear pain

Sore

throat

Pelvic

pain

Coughs and congestion





Fever

Painful

Symptoms of sexually transmitted infections

COVID test

Minor asthma

attacks

Persistant vomiting

or diarrhea



Mild sprains Dizziness







Abdominal pain

Backache

Rash

and cuts

Newborn concerns (eating, sleeping, colic)

Accessing care when your health center is not open:

Insured patients have access to the following urgent care locations:

🔗 Reseda Family Medicine & **Urgent** Care

6830 Reseda Blvd.

Reseda, CA 91335

(818) 996-4888

(All Ages)

🞯 Sylmar **Urgent** Care 13711 Foothill Blvd. #B Sylmar, CA 9342

(818) 408-8008

(Adults Only)

Smart Clinic **Urgent** Care

19231 Soledad Canyon Rd. Santa Clarita, CA 91341 (661) 430-9040 (All Ages)

*Call first, for hours and insurance acceptance. For more urgent care centers visit www.medpointmangement.com.

Uninsured patients can receive care at Olive View Medical Center.

Don't wait! Call 9-1-1 or visit an emergency room if you experience the following:



Suspected

broken bones

Stroke symptoms (facial droopina, arm weakness, speech difficulty)



(chest pain or pressure, arm pain)







Uncontrolled bleeding





Heart attack symptoms

